

## Mindian Electric Co., Ltd.

malujiao industrizal zone, beibaixiang town, yueqing ,zhejiang, China 325603

## Warranty Letter for EV Charger

TO: SolPHower SAS

Thank you for purchasing MOREDAY EV Charger.

From the date of product sale, if hardware failure occurs under normal use, you can enjoy free warranty. During the warranty period, we will replace accessories or the entire product as appropriate.

The warranty period for AC portable EV Charger is 12 months

The warranty period for AC wall-mounted EV Charger and DC EV Charger is 24 months

The following situations are not covered by the warranty:

- 1. Damage caused by improper use
- 2. Failure caused by unauthorized disassembly, modification and other human factors
- 3. Product aging and wear caused by normal use
- 4. Failure or damage caused by force majeure (such as fire, flood, earthquake, etc.)
- 5. The product S/N barcode is damaged and unclear and cannot be identified
- 6. Other reasons unrelated to product quality



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The final interpretation of the above terms belongs to Mindian Electric Co., Ltd.

MINDIAN ELECTRIC CO.

16th January, 2025